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Our Commitment to Privacy

Protecting your privacy is very important to everyone. As a valued client of VanDyk Mortgage Corporation, we take this opportunity to both thank you and share with you the importance in which we hold the privacy and confidentiality of your personal nonpublic information.

VanDyk Mortgage Corporation, as a member of the financial services industry, is subject to the federal and state privacy laws regarding the collection and exchange of your personal non-public information. The Gramm-Leach-Bliley Act (GLBA) generally prohibits any financial institution from sharing nonpublic personal information about you unless the institution provides you with a notice of its privacy policies and practices, such as the type of information that it collects and the categories of persons or entities to whom it may be disclosed.

This policy does not apply to other Web sites that may be accessible through this site. Our sites contain links to other sites that are operated by third parties, including but not limited to third party sites that display the VanDyk logo. We encourage you to read the privacy policies of those other sites to learn how they collect and use information about you.

Sharing Your Information

To respect your privacy, we will not sell, rent or share your personal information with any third party. If you are visiting www.greathomerate.com through a link from another website or search engine, information about your visit to www.greathomerate.com, may be collected by the provider for the other website or search engine. We encourage you to review the privacy policies of these other websites or search engines. You may avoid disclosing your information to these other websites or search engines by entering www.greathomerate.com directly into the address field of your Internet browser.

The Information We Collect

This notice applies to all information collected or submitted via any of the VanDyk Mortgage Corporation websites. On specified pages you can make requests or provide personal information so our company can contact you and answer any questions submitted. The types of personal information collected on these pages may include:

Name

Address

Email Address(s)

Phone Number(s)

Personal Notes and/or Comments related to the submission

Collecting Information from Children

Our Web site does not intentionally collect information from children under the age of 13. If we discover that we have inadvertently collected information from a person under the age of 13, we will delete it.

The Way We Use Information

We use the information you provide about yourself only to contact you. We do not share this information with any outside parties not affiliated or not working on behalf of our company.

We use the provided email address to answer the email inquiries received and on occasion, provide additional information about specials or offers. These email addresses are not used for any other purpose and are not shared with outside parties not affiliated or not working on behalf of our company.

We use non-identifying and aggregate information to better design our website and to share with advertisers. For example, we may tell an advertiser that X number of individuals visited a certain area on our website or that Y number of men and Z number of women filled out an inquiry form, but we do not disclose any information that could be used to identify those individuals.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

Our Commitment to Data Security

We restrict access to the information obtained from our website and web pages to our employees, agents and contractors. To prevent unauthorized access, maintain data accuracy and ensure the correct use of information, we have put in place appropriate physical, electronic and managerial procedures to safeguard and secure the information collected via the VanDyk Mortgage Corporation website.

How You Can Access or Correct Your Information

You cannot remotely access all your personally identifiable information collected online. We use this procedure to safeguard your information and privacy.

You can correct factual errors in your personally identifiable information by sending an email request to askus@vandykmortgage.com that credibly shows any error.

To protect your privacy and security, VanDyk Mortgage Corporation will take reasonable steps to verify your identity before making corrections to personal information.

Changes to this Statement

VanDyk Mortgage Corporation may update this Privacy Statement from time to time. When we make changes, we will post them here. You may wish to check this section from time to time, because by visiting our website, you agree to accept any such changes to these policies. Except as otherwise mentioned in this document, this Privacy Statement only addresses the use and disclosure of information we collect from you on our website.

If you have questions about our Privacy Statement, please contact us:

By email: askus@vandykmortgage.com

By phone: 616 – 940 – 3000

Toll Free: 888 – 482 – 6395

By mail: VanDyk Mortgage Corporation

2449 Camelot Court SE

Grand Rapids, MI 49546

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